



May 2020
COVID-19
Health and Safety Actions Update

At Voodoo nothing is more important than the health and safety of our team members and customers. Voodoo Doughnut continues to monitor the evolving COVID-19 situation, particularly as we reopen shops, and remains committed to complying with governmental requirements, being transparent about our actions and keeping you updated.

With this in mind, all of our company operated locations across the U.S. implemented the following in early March:

- Eliminated all indoor seating, allowing for pick-up and take-out only
- Increased the frequency of our cleaning and sanitizing of all surfaces, including cleaning all “touchpoints” – places where customers come in contact with surfaces – multiple times a day with an EPA-approved cleaner which is effective against COVID-19
- Removed and relocated all grab and go beverages and condiments to behind the counter, where they are available upon customer request
- Dedicated extra labor hours at all Voodoo Doughnut locations solely for the purpose of sanitizing and elevating food safety standards

Recently, we have taken additional steps to support social distancing guidelines both inside and outside of our shops. We have elevated the frequency of hand washing and sanitizing of high-contact areas, and conduct daily health and wellness checks with our team members to ensure a safe environment for all of the communities we serve. Specifically, we have implemented the following additional safeguards in our company operated locations:

- Per our policy, we continue to make sure that our employees stay home if they are sick. We offer paid sick leave to all of our employees to make this easier for them
- Every team member is required to complete a Health and Wellness Check prior to starting their shift
- Every team member is required to wear face coverings and gloves at all times
- We have enhanced our cleaning of high-contact areas – we sanitize the counter/register area after each transaction
- We have installed plexiglass shields at each register to protect our team members and customers
- We have implemented social distancing procedures in both the interior and exterior of the shops; including, affixed decals located six feet apart and posted signage encouraging social distancing
- In states that require customers to wear masks, we have posted signs in our windows requesting that customers comply with the regulation

At Voodoo, our hearts are deeply rooted in the communities that we live in and are privileged to serve. The strength of our community is never more important than during these challenging times.

We are all in this together.